



WARRANTY CONDITIONS

1. TWO (2) YEAR LIMITED WARRANTY

Equinox warrants its products to be free from the manufacturing defects for a period of 2 years after original purchase. Original proof of purchase is required. This warranty is made only with the original purchaser of the product and does not extend to any third parties.

2. NOT COVERED

Equinox warranty covers the manufacturing defects of its products. This warranty does not apply to damage caused by:

- crash
- impact force
- the lack of reasonable or proper maintenance
- abuse of product
- non-compliance with manufacturers specifications of usage

The wear and tear parts (brake pads, bearings, brake surface of rims, rim decoration stickers, cosmetics imperfections in the surface) are subject to damage as a result of riding in the other than recommended conditions or of normal use, therefore our warranty does not apply to the normal wear and tear.

This warranty does not apply when the product has been modified.

This warranty does not apply when the serial number or production code has been deliberately altered, defaced or removed.

This warranty shall not cover damages caused by the use of parts of different manufacturers. This warranty shall not cover damages caused by the use of parts that are not compatible, suitable and/or authorized by Equinox.

3. IMPORTANT

Only the attached Equinox's brake pads for carbon rims are recommended to brake Equinox rim. Please consult with your local dealer to get replacement pads, if needed.

Equinox rim braking area is covered with a layer of special fiber to resist the braking heat and abrasion. Replace a new rim once this layer is worn out.

4. CUSTOMER SERVICE

Please don't hesitate to contact us for any question or concern you may have: info@equinox-bikes.eu